

Request for Scrutiny Work Programme Item

| 1 | Title of Work Programme Item | Localities Working |
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| 2 | Responsible Director (s) | Carole Burgoyne Director for Community Services |
| 3 | Responsible Officer Tel No. | TBC |
| 4 | Relevant Cabinet Member(s) | Clir Peter Brookshaw |
| 5 | Objectives | Contribute to, and encourage participation in, review of the implementation of Locality Working. Objectives of Locality working previously considered by Overview & Scrutiny Management Board when scrutinising proposals for locality working (05/08/09) were to:- • Enable residents to influence and challenge service delivery • Make services more 'joined up' • Improve councillor involvement • Reducing inequalities between communities • Focus money and staff more effectively • Improve the sharing and use of information • Monitor service provision more effectively • Meet local and national targets. |

| 6 | Who will benefit? | Scrutiny is an opportunity to reflect on the performance of the locality working initiative. It will afford a particular opportunity for members and others to contribute to the formal review and recommendations made to Cabinet / council and the LSP. Beneficiaries: The LSP Service providers The Third sector Communities Cabinet Full council |
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| 7 | Criteria for Choosing Topics (see table at end of document) | Corporate priority areaPublic interest issue |
| 8 | What will happen if we don't do this review? | Lack of input in the review of Locality working (Scrutiny previously involved in recommending that locality working be set up) |
| 9 | What are we going to do? | Consider the success of Locality working (taking into the original objectives of 05/09/2009 see above) against the evaluation criteria agreed by Customer & Communities Overview & Scrutiny Panel 19/07/10 (attached). To examine and make recommendations for improvements including:- Locality teams Neighbourhood meetings and community engagement Accessibility to appropriate and sound data, information and consultation feedback Boundary issues |
| 10 | How are we going to do it? (witnesses, site visits, background information etc.) | Study background information Examine progress on the evaluation criteria Call witnesses (eg, from community, Third sector organisations, Police, Health, PCH) Make recommendations |
| 11 | What we won't do. | Consider success criteria outside those agreed by Customer and Communities Overview and Scrutiny Panel 19/07/10 (attached). |

| 12 | Timetable & Key Dates | Known milestones for achieving the final report |
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| | | Overview and Scrutiny Management Board – this PID should be published on the agenda, Management Board will need to appoint Members; Task and Finish Group needs to meet in May 2011 (post election) and report in June 2011 if recommendations going to July Overview and Scrutiny Management Board, and July 2011 Cabinet. |
| 13 | Links to other projects or initiatives / plans | Corporate Plan and performance reporting |
| 14 | Relevant Overview and Scrutiny Panel / Membership if Task and Finish Group (to be decided by OSP before submission to OMB | Joint (see below) Customers and Communities OSP |
| 15 | Where will the report go? Who will make the final decision | Cabinet /Council July 2011 |
| 16 | Resources (staffing, research, experts, sites visits and so on) | Staff time |
| 17 | Is this part of a statutory responsibility on the panel? | No |
| 18 | Should any other panel be involved in this review? If so who and why? | Yes Children and Young People Health and Adult Social Care |
| 19 | Will the task and finish group benefit from coopting any person(s) onto the panel. | No |
| 20 | How does this link to corporate priorities? | Value for Communities (level 2 indicator). |

Criteria for review

(Items would be expected to meet at least two of the following criteria)

- Corporate priority area
- Poor performing service (evidence from PIs, benchmarking or where high levels of dissatisfaction from customers are recorded)
- High budgetary commitment
- Pattern of not reaching budget targets
- Issue raised by external audit, management letter, inspection report

- New government guidance or legislation
 Issue consistently identified by Members as key through constituency activity
 Public interest issue covered in local media